



Essentials of BlackBerry Dynamics and BlackBerry Enterprise Mobility Server

Course details

Approximate duration	3 days
----------------------	--------

Course overview

Through the use of lecture, discussions, and labs, you will learn how to plan, install, configure, manage, and perform basic troubleshooting of BlackBerry Dynamics and BlackBerry Enterprise Mobility Server.

Who should attend

Administrators and anyone who wants to learn more about BlackBerry Dynamics and BlackBerry Enterprise Mobility Server.

Course objectives

Introducing BlackBerry Dynamics and BEMS

- Describe the Good for Enterprise, BlackBerry Dynamics, and BlackBerry Enterprise Mobility Server solutions
- Describe the high level migration steps from Good for Enterprise to BlackBerry Dynamics and BlackBerry Enterprise Mobility Server
- Describe BlackBerry Dynamics and BlackBerry Enterprise Mobility Server features
- Describe BlackBerry Dynamics architecture and components
- Describe BlackBerry Dynamics security

Installation

- Plan your BlackBerry Dynamics and BlackBerry Enterprise Mobility Server installations
- Describe the BlackBerry Dynamics and BlackBerry Enterprise Mobility Server prerequisites
- Perform the BlackBerry Dynamics and BlackBerry Enterprise Mobility Server preinstallation tasks
- Install the Good Control and Good Proxy servers
- Install the BlackBerry Enterprise Mobility Server

Configuration

- Configure BlackBerry Dynamics settings
- Configure BlackBerry Enterprise Mobility Server settings



- Configure users and roles in Good Control
- Configure and deploy BlackBerry Access
- Configure and deploy BlackBerry Work
- Configure and deploy BlackBerry Connect
- Configure BlackBerry Enterprise Mobility Server services, including BlackBerry Push Notifications, BlackBerry Presence, and BlackBerry Docs

Administration

- Manage connectivity profiles
- Manage policy sets
- Manage apps and application groups
- Add users in the Good Control console
- Assign policies and apps to users
- Describe the functions available in the Self-Service portal
- Describe the different reports that can be generated in the Good Control console
- Generate reports
- Describe Direct Connect
- Describe Kerberos Constrained Delegation

Troubleshooting

- Find log files for BlackBerry Dynamics and BlackBerry Enterprise Mobility Server
- Configure log settings
- Perform basic BlackBerry Dynamics and BlackBerry Enterprise Mobility Server troubleshooting
- Back up the BlackBerry Dynamics environment



©2018 BlackBerry Limited. Trademarks, including but not limited to BLACKBERRY, BBM, BES, EMBLEM Design, ATHOC, MOVIRTU and SECUSMART are the trademarks or registered trademarks of BlackBerry Limited, its subsidiaries and/or affiliates, used under license, and the exclusive rights to such trademarks are expressly reserved. All other trademarks are the property of their respective owners. All other trademarks are the property of their respective owners. This documentation is provided "as is" and without condition, endorsement, guarantee, representation or warranty, or liability of any kind by BlackBerry Limited and its affiliated companies, all of which are expressly disclaimed to the maximum extent permitted by applicable law in your jurisdiction.