



Reducing the Cost of Downtime

How much does a network outage cost your business? According to Gartner, the average cost for downtime is \$5,600 per minute^[1] for a large enterprise. Earlier detection and proactive alerts, enables ISEC7 to drastically reduce the cost of downtime and even prevent outages.

The ISEC7 EMM Suite enables organizations to monitor their entire mobile infrastructure and network, and quickly identify and resolve issues—from one web-based, central console.

Centralized, Real-time Control

The ISEC7 EMM Suite streamlines the administration of even the most complex infrastructure, regardless of the diversity of MDM and EMM systems, servers, networks, and applications—with support for over 100,000 mobile devices. The EMM Suite retrieves data from all the company's systems and presents them on one dashboard. With only one system to manage, issues are identified and resolved faster, requiring less IT staff with significant impact on the operational cost.

Proactive Alerts Prevent Outages

Via the EMM Suite dashboard, IT administrators and helpdesk staff get real-time updates about the mobile infrastructure. The system can monitor over 750 parameters and flags potential issues before they impact the users. Proactive alerts are sent to assigned IT staff who can resolve issues before they turn into outages.

[1] Blog post "The Cost of Downtime by Andrew Lerner at Gartner"

KEY BENEFITS

- Centralized control provides **large time-savings & reduction in operational costs**
- Earlier detection of point-of-failures **reduces the cost for downtime & increases productivity**
- End-to-end visibility results in a **better user experience & less helpdesk calls**
- Mitigate security risks** & monitor compliance to **avoid expensive fines**
- Detect weak network connections to **plan future investments**

Compliance Monitoring

The ISEC7 EMM Suite, enables regulated industries and governments to efficiently monitor compliance against regulations to prevent a data breach and expensive fines.

User Migration Tool Kit

The ISEC7 EMM Suite handles migration of MDM/EMM accounts and settings, managed devices, and groupware, making transitions smoother and more cost-efficient.

User Self-Service

Via the fully customizable self-service module, mobile users are able to self-provision, manage and troubleshoot devices. It simplifies tasks such as remote lock, wipe and activation and cuts down the helpdesk calls while increasing user satisfaction.

FEATURES

MDM & EMM remote management

- User and device management
- Policy management & enforcement
- Group & profile management

Monitoring

- Mobile service monitoring, e.g. server; networks, ports, services
- Multiple MDM/EMM systems
- Microsoft Exchange ActiveSync monitoring
- User & device monitoring
- Mobile application monitoring
- Compliance monitoring & SLA reporting
- Reporting with performance & trend analysis

User Self Service

- User self administration
- Activation wizards
- Statistics & reports
- Custom training, documentation & videos

Migration Toolkit *(optional professional services upgrades)*

- Mobile device & account migration
- Infrastructure (on-premises or cloud)
- Groupware (Exchange/O365/Domino)
- Platform (MDM/EMM-migration)

SUPPORTED MDM & EMM PLATFORMS

BES® 4/5, BES® 10/12 & BlackBerry® UEM

BlackBerry® Dynamics

Good for Enterprise®

IBM Traveler (Domino) & Maas360

Microsoft Intune*

MobileIron (on-premises & cloud)

VMWare AirWatch (on-premises & cloud)

Citrix XenMobile

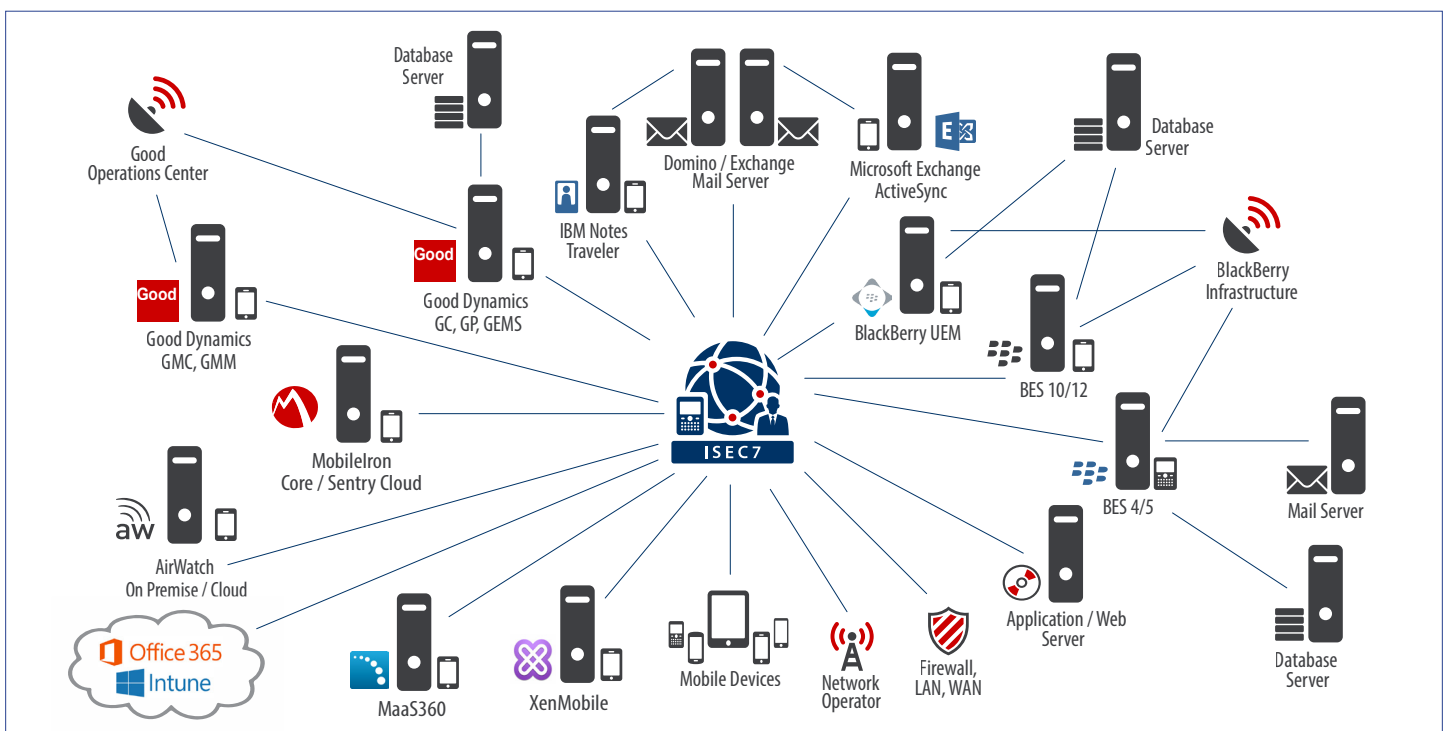
EMM SUITE SERVICE OFFERINGS

24/7 Support | Managed Service | Integration | Professional Service
Training & Certification | Security Audits | Workshops

**in development*

Know Your Mobile Infrastructure

- Identify hops & connections to improve performance
- Learn about weaknesses to prioritize investments
- Measure & improve the network speed



About ISEC7

ISEC7 is a pioneer and leader in enterprise mobile management. The company has global presence with customers in more than 37 countries and over 2,000,000 licenses sold in markets such as government, financial services, insurances, law firms, and manufacturing. ISEC7 was founded in Germany in 2003 and has since grown to a global company with offices in the United States, Australia, Spain, Switzerland, and United Kingdom.



ISEC7 Inc. | Warren, NJ | Baltimore, MD
Tel: (908) 279-7975 or (855) 378-1876 | sales-na@isec7.com

www.isec7.com

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